



Customer Service Survey

Hal's Hacker Shack appreciates your review and/or comments. Please fill out this brief survey and mail it back, we greatly appreciate your feedback.

Always remember we strive to provide you with the best possible as well as honest service!

The words "planned obsolescence" and "we have to keep you coming back" are not in our vocabulary! We fix it right, the first time!!

Also, if you are happy with the service we provided and have the time please **GOOGLE REVIEW US**, it helps others find us, and become aware of our Shop!

WORD OF MOUTH and SOCIAL MEDIA are very important and valuable to us!

Quality of SERVICE / WORK you received from "HAL'S HACKER SHACK"

Disappointing ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5 Exceptional

Would you recommend "HAL'S HACKER SHACK" to others?

☒ Yes ☐ No

Was "HAL'S HACKER SHACK"

Courteous? ☒ Yes | ☐ No

Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Thank you for your speedy service

Name:

James G. Rehner
Glennis Farnsworth

Date:

6 / 2 / 25

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Above and beyond service - wanted to make sure I understood all charges

Name: Barbara Blair

Date: 6/23/25

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

REALLY ENJOYED THE SERVICES AND
ALL THE INFO HE SHARED

Name: MITCHELL EFIRD

Date: 3, 26, 2025

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

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Outstanding Service

Name: _____

Date: ____/____/____

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Name: Kenny Foyler

Date: 3 / 5 / 2025

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

THANKS !!

my computer is working
like new

Name: Judi Geerie

Date: 01/28/25

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

EXACTLY what I NEEDED!
PERFECT!

Name: Jeff Fritz Cass

Date: 10.11.2024

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Hal took care of my computer - it is running fabulously

Name: ANGELA MASSELLA

Date: 9/25/24

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Very prompt & efficient!

Name:

Paul W. Sarr

Date:

9/15/20

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Informative?

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Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

All of the above, plus you were very communicative.
Thank you so much and thank you for the additional
education

Name: Lisa Paragrossi

Date: 8, 11, 2024

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Hal was very helpful to me in restoring
a very old computer + BRINGING IT UP TO DATE

Name:

Patty Jean

Date:

6/22/24

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Very happy with the service I recieved!

Name: BRUCE THOMPSON

Date: / /

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Went out of their way to provide us with paperwork to help with bank issues. Highly recommend this business

Name: Dennis Farnsworth

Date: 4, 3, 24

WWW.HALSHACKERSHACK.COM

Tel: 386-444-2921



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☐ No

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☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

I had a virus I called he told me to drop
off & I got it back same day Great
Service.

Name:

Jessie Fleming

Date:

03.13.2024

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Excellent! 5 stars

Name:

Perkins

Date:

2024/02/07

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Everything worked great &

Computers is so fast now!!

Thank you for all your kind words & quick service

Name: Charlene A Kay

Date: 02, 07, 24

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Prompt?

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I highly recommend HAL. He is fast & was respectful of my need to get my laptop back for work purposes - it was done within 2 hours! My laptop speed went from clunky & slow to super fast.

Name:

Seanni Prescan

Date:

1 / 25 / 24

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680

*Thanks Hal!
Seanni*



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Informative?

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Prompt?

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Any other comments, and/or kind words you would like to share with us?

He really helped me with my husbands computer. I would highly recommend him for any computer issue.

Name:

Linda C O'Brien

Date:

1 / 30 / 2024

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Prompt?

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Hal is GREAT HE has
TREATED US VERY WELL!
So glad we MET him.

Name: Kenny Carroll

Date: / /

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

OMG, Hal you are wonderful! You restored our laptop to run again and cleared all viruses. I will be contacting you again for the upgrade soon.

Name: Sara Bacon

Date: 1, 20, 2024

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680

"Do not hesitate to call"



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Hal knows what he's doing. Excellent service!!
Thanks 😊

Name:

FRANK V.

Date:

1, 19, 24

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Name: Ed Fisher

Date: 1/16/2024

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Responsive, Dependable and extremely knowledgeable. So pleased with the good work.

Name: Jan Lee

Date: 1 / 15 / 2024

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

Hal's Hacker Shack appreciates your rating and/or comments. Please fill out this brief survey and mail it back, we greatly appreciate your feedback.

Always remember we strive to provide you with the best possible as well as honest service!

The words "planned obsolescence" and "we have to keep em coming back" are not in our vocabulary!

If you are happy with the service we provided and have time please post about us on Facebook and/or Nextdoor :)

WORD OF MOUTH and SOCIAL MEDIA are very important and valuable to us!

Quality of SERVICE / WORK you received from "HAL'S HACKER SHACK"

Disappointing ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5 Exceptional

Would you recommend "HAL'S HACKER SHACK" to others?

☒ Yes

☐ No

Was "HAL'S HACKER SHACK"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Name:

John Marsh

Date:

11/12/2024

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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Please rate the quality of SERVICE & WORK you received from "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share?

Name:

Abbi Marsh

Date:

1/10/2024

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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Quality of SERVICE / WORK you received from "HAL'S HACKER SHACK"

Disappointing ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5 Exceptional

Would you recommend "HAL'S HACKER SHACK" to others?

☒ Yes

☐ No

Was "HAL'S HACKER SHACK"

Courteous? ☒ Yes | ☐ No

Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

Very prompt and takes the time to explain the problem.

Name:

Peggy Kellogg

Date:

1 / 12 / 24

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing ☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5 Exceptional

Would you recommend "HAL'S HACKER SHACK" to others?

☒ Yes ☐ No

Was "HAL'S HACKER SHACK"

Courteous? ☒ Yes | ☐ No

Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share with us?

I appreciate that you take care of my problems so quickly and the price you charge is affordable. I don't think everyone gets the same deal as me. Thanks Hal

Name: Kay Dux

Date: 1/5/204

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any other comments, and/or kind words you would like to share?

He kept me informed on
what was going on and
very generous with his fee!

Name: Linda Keasterman

Date: 12/15/23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Hal's Hacker Shack repaired our very old computer with a new power supply. This allowed us to retrieve all of our company business records

Name: JIM SIEFKEN

Date: 12 / 1 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

good job 'fast'

Name:

Jerry Nelson

Date:

12/12/23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

We thought we'd lost our PC and thanks to you
it works. We are grateful!

Name:

Rich & Vicki Knobler

Date: 12 / 11 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Hal was very knowledgeable, friendly, and very curious.
I would recommend him to anyone that asked for
service. Thank You again

Name:

W. B. B. B.

Date: 11 / 18 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Hal responded to my call same day and helped me order a new computer and it was set up within 2 days?

Name:

Arndel Russi

Date:

12, 8, 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

I recommend Hal all the time

Second time I've used his service

Name:

Phyllis Simon

Date:

11/28/23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

The consistency of quality I receive is amazing. Honest and trustworthy, thank you so much!

Name:

Scott Spaurin

Date: 11/26/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

I Couldn't say enough wonderful things about the work he's done & the computer he got me after mine died

Name:

Maria Pulena

Date:

11 / 17 / 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Thank you for providing the help & the parts
at no charge!

Name:

Sam Patterson

Date:

11/10/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

*Hal is was so kind as to provide immediate help
when my computer started going bonkers!*

Name:

Pam Patterson

Date:

11, 10, 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Wonderful service, economical, definitely
satisfied! Thanks so much, Hal!
Will definitely recommend!

Name: Evelyn Wright

Date: 11 / 06 / 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

FAST - Reliable - Friendly Service AT
EXCELLENT PRICE

Name: Ken RAUSCH

Date: 10 / 6 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Hal is great. Very honest &
great prices. Will do business
in future with him.

Name:

Laura Carroll

Date:

9/30/13

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

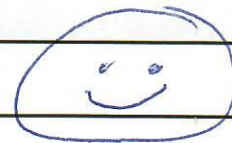
Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

THANKS GREAT WORK

MORE THAN FIVE STAR



Name:

Paul Tappaloni

Date:

9/08/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Competent + professional

Name: Robin + Al Vallerand

Date: 8/28/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Hal WAS very knowledgable AND fast! We were very impressed with our service from him.

Definitely will recommend him to others.

Name: _____

Jessie Rodgen

Date: 9/01/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Great Service !!

Name:

Joyce LaRiviere

Date:

8, 19, 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Name:

Zee Zee

Date:

8/15/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

You're the Best !!

Name:

Prui Affore

Date:

8/14/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

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☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Great Service

I will always call here when needed

Name:

Lynn Moody

Date:

8.1.23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

How Are We Doing?

We strive to provide you with the best possible as well as honest service! The words "planned obsolescence" and "we have to keep em coming back" are not in our vocabulary! IF YOU HAVE TIME POST ON FACEBOOK about our services :) Word of mouth and social media is very valuable to us!

Hal's Hacker Shack welcomes your rating and comments. Please fill out this brief survey and mail it back, we greatly appreciate your feedback.

Please rate the quality of SERVICE & WORK you received from "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

I had A Locked Up Computer And had No Idea how to get the RECOVERY Key - I call to Hal and A Couple hours later Computer WAS UP and RUNNING FOR A VERY REASONABLE PRICE.

Name: William Brown

Date: 7 / 31 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Very Professional and Prices are very fair.

I would highly recommend HAL to all my friends
and family. Thanks HAL!!

Name: Sebastian Valera

Date: 7/20/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Laptop Runs Great. Thank you Very Much

Name:

Anthony Caruso

Date:

6 / 28 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



CUSTOMER SERVICE SURVEY

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

VERY

Informative?

☒ Yes | ☐ No

VERY

Prompt?

☒ Yes | ☐ No

ON time!!

Any comments and/or kind words?

KNOWS WHAT HE'S DOING, VERY KNOWLEDGEABLE
VERY REASONABLE & I WOULD ONLY CALL
HAL From here on in IF NEEDED.
ALSO VERY PLEASANT + EASY TO BE AROUND

Name:

Louanne Spurr

Date:

6 / 27 / 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

I'm thrilled! Thank you!

Name: Janice George

Date: 6/21/23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Do not need to go anywhere else!

Name:

Dana Powell

Date:

6/21/23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Outstanding computer knowledge. Fixed my problem quickly and professionally. Will use no one else!

Name: KEITH R. MOURAS

Date: 5/18/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Can't beat the service, cost and oh
so quick! Thanks

Kathy Kellan

Name: _____

Date: 5 / 9 / 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

Awsome

Name: Tom Williams

Date: 5, 2, 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Any comments and/or kind words?

I HAD A PROBLEM HOOKING UP TO A NEW PRINTER AND
HAL IDENTIFIED THE PROBLEM IMMEDIATELY. IT TURNED OUT
THAT MY TABLET WAS NOT COMPATIBLE WITH MY PRINTER. HE
HOOKED ME UP WITH A FANTASTIC REFURISHED COMPUTER AT AN
UNBELEAVABLE PRICE. THANKS HAL!!

Name: PAUL HINES

Date: 04/30/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☐ Yes | ☐ No

Any comments and/or kind words?

So knowledgeable! For me a Godsend

Name: Sheryl Paul

Date: 4 / 18 / 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

Everything was explained clearly to me - I felt
very confident using your service!

Name:

Pam Patterson

Date:

4.18.2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☐ Yes | ☐ No

Any comments and/or kind words?

Received exceptional service
from Hal in getting me a
computer.

Name:

Louis Perazys

Date:

4, 9, 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

Hal made himself available over the weekend at a moment's notice, fixed our problem and walked us through. He made computer illiterate comfortable!

Name:

William Jim Todd

Date:

4/16/2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

Hal's Great!

Name:

Hal Stulbe

Date:

3 / 14 / 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: EVERETT M. WRIGHT

Date: 03/01/23

Most important, was the problem solved to your satisfaction? ☒ Yes | ☐ No

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MAKE SURE TO LET THEM KNOW ABOUT THE GREAT JOB WE DID FOR YOU! ☺

REVIEWS ARE VERY IMPORTANT TO US!!!

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REVIEW & MAIL this back if you have the time ☺

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Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

Apologize that your survey was
lost in a pile of papers.
Thanks for all of your help

Name: Kathy Griffith

Date: 2 / 22 / 23

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

The computer is working great + FAST. I am very pleased. Thank you

Name:

Kay A. Dene

Date:

2 / 25 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: KATHY HATHAWAY

Date: 01 / 13 / 2023

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☐ Yes | ☐ No

Any comments and/or kind words?

Thanks for a job well done

Name: Susan Schwab

Date: 2 / 3 / 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

Great service, very friendly & professional

Name:

Rose M. Huber

Date: *2.3.2023*

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

Hal had answers to all my questions and was very nice.

Name:

Latoya M. Grasse

Date:

1, 21, 2023

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

MOST IMPORTANT, was the problem solved to your satisfaction? ☒ Yes | ☐ No

Any comments and/or kind words?

*Professional, prompt and efficient service.
Solve all issues and answered all my questions
and concerns. I've got your number now!!*

Name:

Nancy Stebb

Date:

1/18/2023

Thanks

WWW.HALSHACKERSHACK.COM

Tel: 321-866-6680



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Disappointing

Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: BERNADETTE SIROCKA

Date: 03/07/23

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Disappointing

Exceptional

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☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: ROSA BURKE

Date: 12/09/2022

Most important, was the problem solved to your satisfaction? ☒ Yes | ☐ No

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CUSTOMER SERVICE SURVEY

How Are We Doing?

We at Hal's Hacker Shack are committed to providing you with the best service possible, and we welcome your comments. Thank you very much for your valuable time!

Please rate the quality of SERVICE you received from "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Mike Michelson

Date: 12/1/2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Tel: 321-866-6680



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Prompt?

☒ Yes | ☐ No

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: STEPHEN K KNOX

Date: 11 / 27 / 2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Cathy Deal

Date:

11 / 23 / 2022

Most important, was the problem solved to your satisfaction?

☐ Yes | ☐ No

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: THOMAS C. OLSEN

Date: 11.13.22

Most important, was the problem solved to your satisfaction? ☒ Yes | ☐ No

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Prompt?

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Disappointing

Exceptional

Name: Eric Davis

Date: 11, 7, 2022

Most important, was the problem solved to your satisfaction?

☐ Yes | ☐ No

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Prompt?

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Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Gary Chns2

Date:

11 / 5 / 22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Eugene Carpenter

Date: 11 / 1 / 22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: _____

Date: 10, 20, 2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative?

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: PEGGY KELLOGG

Date: 10/16/22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: DORCEEN GRAEFF-COYLE

Date: 10 / 6 / 2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative?

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Prompt?

☒ Yes | ☐ No

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Phyllis Simon

Date:

10/5/22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative?

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Prompt?

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Disappointing

Exceptional

Name:

John Meyer

Date:

9/16/22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative?

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Prompt?

☐ Yes | ☐ No

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Vernon Orzech

Date: 9/15/2022

Most important, was the problem solved to your satisfaction? ☒ Yes | ☐ No

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Prompt?

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Disappointing

Exceptional

Name: Bonnie Dean

Date: 9 / 6 / 2022

Most important, was the problem solved to your satisfaction? ☐ Yes | ☐ No

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Prompt?

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Disappointing

Exceptional

Name:

Nancy L. Helton

Date:

8 / 29 / 2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Disappointing

Exceptional

Name: Beverly Jarama

Date: 8 / 18 / 22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Donna Brannock

Date:

8, 24, 22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative?

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: TERRI CIPONE

Date: 8/20/2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Very Happy Customer
☺



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Informative?

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Prompt?

☒ Yes | ☐ No

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Jean Fritz

Date:

8/17/2022

Most important, was the problem solved to your satisfaction?

☐ Yes | ☐ No

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: ALEX KULCH

Date: 8/7/22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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*That's it!
Very Happy!
Thanks!*



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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☒ 10

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative? *VERY!*

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

*THANKS FOR INVITING ME
INTO YOUR HOME TO MEET
"RUTH" THE PRO TABLE!*

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☒ 10

Disappointing

Exceptional

Name: *Tim Ryan*

Date: *7, 18, 22*

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Please rate the quality of SERVICE you received from "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend "HHS" to others?

☒ Yes

☐ No

Was "HHS"

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the WORK performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Joyce Sampson

Date: 7.17.2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Deanna E. Lopez

Date: 7 / 15 / 22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

ALSO ENTERTAINING
ON MINI BIKE!

Please rate the quality of the **WORK** performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Jim Ryan

Date: 7/6/22

Most important, was the problem solved to your satisfaction? ☒ Yes | ☐ No

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Disappointing

Exceptional

Name: KERIN HOLMES

Date: 07/02/2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Disappointing

Exceptional

Name:

Cathy Teal

Date:

6 / 25 / 2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Disappointing

Exceptional

Name: David Walker

Date: 5/18/22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Henrik Martenson

Date:

5/15/22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Prompt?

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Disappointing

Exceptional

Name: Char Chappell

Date: 5/12/22

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

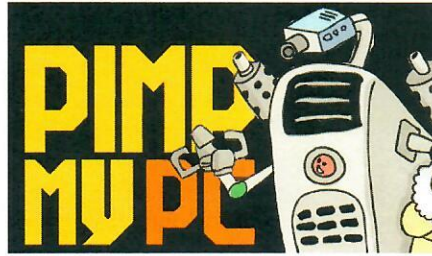
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Please rate the quality of service you received from Pimp-My-PC

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

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Informative?

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Prompt?

☒ Yes | ☐ No

Please rate the quality of the work performed.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Beverly Valera

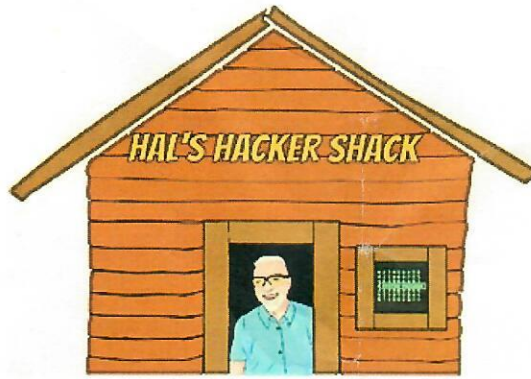
Date: 2-19-21

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative?

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Prompt?

☒ Yes | ☐ No

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Shirley Martenson

Date: 4/19/22

Most important, was the problem solved to your satisfaction?

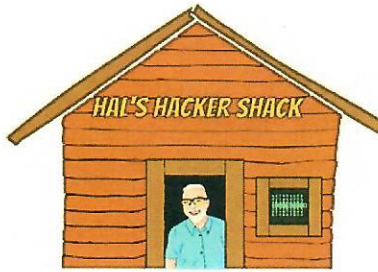
☒ Yes | ☐ No

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Informative?

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Prompt?

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Please rate the quality of the work performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Judy Boulanger

Date:

4/13/2022

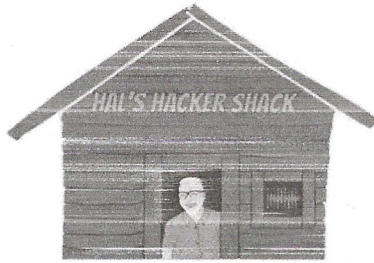
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Informative?

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Prompt?

☒ Yes | ☐ No

Please rate the quality of the work performed by "HHS"

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name:

Steven Keworthy

Date:

4/13/22

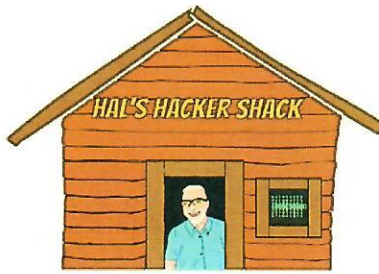
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Prompt? ☒ Yes | ☐ No

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Disappointing

Exceptional

Name: Wayne Roy

Date: 4/9/22

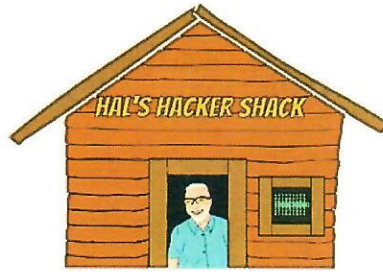
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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

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Disappointing

Exceptional

Name: D. Hampton

Date: 4-8-22

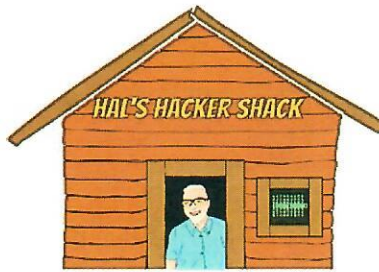
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Disappointing

Exceptional

Name:

Triscilla W Cash

Date:

3/29/22

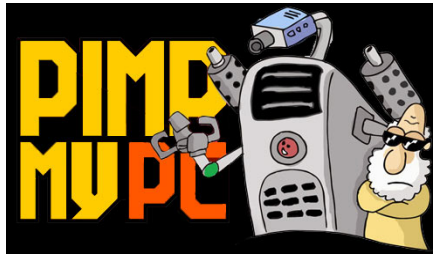
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Prompt?

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: JOSIE FLEMING

Date: 03/28/2022

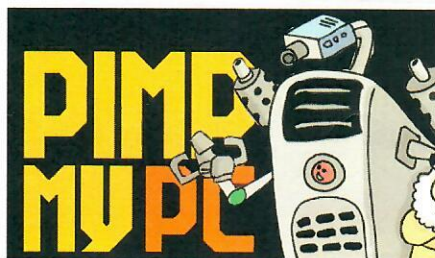
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Disappointing

Exceptional

Name:

Norman A. Belanger

Date:

3/17/22

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Disappointing

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Name:

Dorothy L. Belage

Date:

3/16/22

Most important, was the problem solved to your satisfaction?

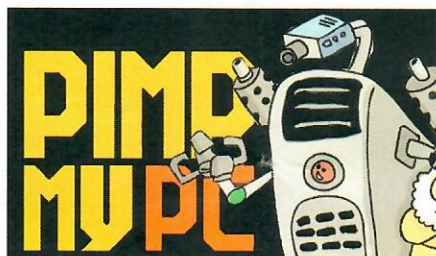
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Disappointing

Exceptional

Name: Jerry Nelson

Date: 3-11-22

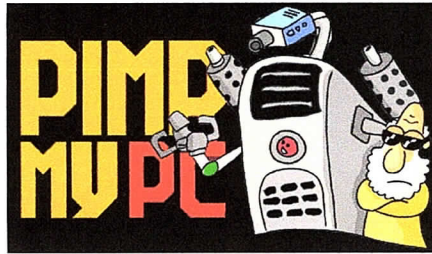
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COMPUTER SERVICES SATISFACTION SURVEY

How Are We Doing?

We are committed to providing you with the best service possible, so we welcome your comments and your opinion. Please fill out this questionnaire and mail it with the envelope provided, thank you very much for your valuable time!

Please rate the quality of service you received from Pimp-My-PC

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Would you recommend Pimp-My-PC to others?

☒ Yes

☐ No

Was Pimp-My-PC

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the work performed.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Kevin Hand

Date: 3/7/22

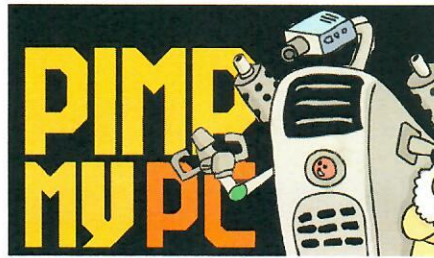
Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

PLEASE SHARE US ON SOCIAL MEDIA, TELL YOUR FRIENDS & SPREAD THE GOOD WORD IF YOU ARE HAPPY WITH THE WORK WE PERFORMED FOR YOU ☺
THANK YOU FOR YOUR PATRONAGE. WWW.PIMP-MY-PC.COM

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

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☒ Yes ☐ No

Was Pimp-My-PC

Courteous? ☒ Yes | ☐ No

Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Please rate the quality of the work performed.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Jon Lee

Date: 3-5-22

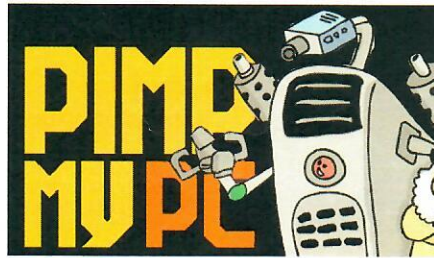
Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Ava Scavone

Date: 2/26/2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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HAL's COMPUTER SERVICES SATISFACTION SURVEY

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

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☒ Yes

☐ No

Was Pimp-My-PC

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the work performed.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Thomas F. Neidlinger

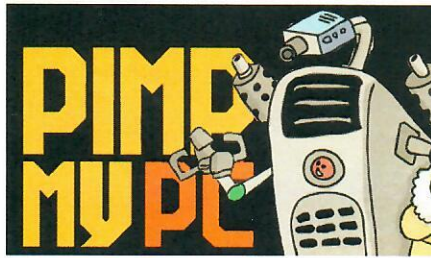
Date: 8 Feb 2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Exceptional

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Was Pimp-My-PC

Courteous? ☒ Yes | ☐ No

Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Please rate the quality of the work performed.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Marianne A. Keman

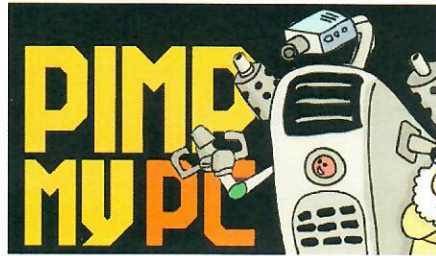
Date: 1-15-2022

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

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Exceptional

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Was Pimp-My-PC

Courteous? ☒ Yes | ☐ No

Informative? ☒ Yes | ☐ No

Prompt? ☒ Yes | ☐ No

Please rate the quality of the work performed.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Jeremy Nelson

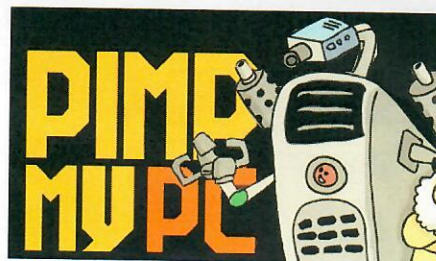
Date: 12/20/21

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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Please rate the quality of service you received from our IT Support staff.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Have you ever received more rapid and/or capable Internet/Computer tech support from another Short/Long Term housing provider?

☐ Yes

☒ No

Was our IT Support Representative...

Courteous?

☒ Yes | ☐ No

Informative?

☒ Yes | ☐ No

Prompt?

☒ Yes | ☐ No

Please rate the quality of the work performed.

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

Disappointing

Exceptional

Name: Seb VA/era

Date: 12-4-21

Most important, was the problem solved to your satisfaction?

☒ Yes | ☐ No

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